

# **HISUN**

## **MOTORS NEW ZEALAND**

### **LIMITED WARRANTY**

Hisun New Zealand warrants all parts of the vehicle except those listed under the caption "What is not covered" (See below). This warranty covers any repairs needed to correct defects in materials or workmanship under normal use and maintenance.

### **Vehicle Owners Warranty Responsibilities:**

It is the owner's responsibility to properly use maintain and care for the vehicle as outlined in the Hisun New Zealand owner's manual. The owner must maintain a record of the vehicles required periodic service and inspection. Periodic service and inspections are considered regular maintenance and are not reimbursable. Hisun New Zealand may ask for such service schedule and records when processing a warranty claim. Warranty repairs must be performed ONLY by authorized Hisun New Zealand dealers.

### **Authorized HISUN Dealers Warranty Responsibilities:**

Warranty repairs will be made at no charge for parts or labour. Any needed parts replacement will be made with new or authorized remanufactured parts. The decision to repair or replace said parts is solely at the discretion of Hisun New Zealand. Any implied warranty of the merchantability and fitness for a particular purpose shall be limited to the duration of this written warranty.

### **How long is the Warranty?**

The warranty is effective one year (12 months) started from the date of the purchase shown the purchase invoice or receipt. This warranty is non-transferable warranty.

### **Exceptions of the Warranty:**

Certain parts on vehicle are covered for a length of the time shorter than the one year period. They are the following:

- The original equipment battery is covered within a 3-month period if defective. Hisun will not reimburse any portion of the cost of a non-Hisun replacement battery. Note: leaving the battery connected during long periods of the time without use of vehicle will cause the battery to lose cells. This is not covered under warranty.
- The body panels are covered within a 3-month period if defective. The defective includes a cut in the panels mold.
- The original vehicle wheels are covered within a 3-month period if defective. The wheels include steel wheels and aluminium wheels on the vehicle at the time of delivery.

### **What is not covered? (Warranty Exclusions)**

- Any damage resulting from negligence of periodic maintenance.
- Any damage which results from repair, adjustments or maintenance operations by any methods other than those specified by Hisun.
- Any resulting damages from driving due to racing, rallies, or any operation in a location not generally used for driving.
- Any damage which results from use beyond the limitations specified in the Hisun Operations Manual such as overloading the vehicle, or any damage from the use under abnormal conditions.
- Any damage caused when the product is used as rental vehicle.

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- Any resulting damages from usage of non-genuine parts, accessories, fuels, fluids and/or lubricants not specified and approved by Hisun.
- Any damage due improper storage or transportation.
- Any resulting damages from repairs, adjustments or maintenance operations performed by any person or persons not authorized by Hisun.
- Any resulting damages from unauthorized modifications of the product.
- Any resulting damages from usage beyond specified limitations in the Hisun Owners Manual.
- Any resulting damages from the passage of time, e.g. fading of painted surfaces, plated surfaces, sheet peeling and any other deteriorations.
- Batteries that exhibit signs of neglect, e.g. overcharging, are not covered.
- Hisun will not warrant parts worn due natural wear and tear, to include spark plugs, drive chains, air cleaners elements, brake shoes and linings, rotor assemblies, clutch plates, steering head bearings, wheel and swing arm bearings, control cables, drive v-belt replacement: exhaust pipes and mufflers for discolouration of finish, light bulbs, batteries, fuses, oils and cables and rubber part items including hand grips, rubber fuel hoses, and tubes and tires.
- Any damage which results from unavoidable natural disasters, fire, collision, theft, and second damages based on any of these occurrences.
- Sensational phenomena that do not affect performance or function of the product such as engine noise, vibration or seepages.
- Incidental or additional expenses incurred for making any claims such as those for towing communications,
- Hotels and meals, as well as any losses during maintenance period, such as loss of time, loss of business and retail vehicle expenses.
- Scheduled maintenance and inspections fees

### **This warranty shall be null and void if:**

- The vehicle is used in any competitive events.
- The vehicle has been declared a total loss or sold for salvage purposes.
- If the vehicle identification number has been altered or cannot be read.
- Any performance accessory or components, not supplied or approved by Hisun, attached to the vehicle that alters the original engineering and/or operating specifications which results, or may result, in damage to other original components.



### **Warranty Registration**

Within 7 days, dealer must register product warranty with PDF Checklist after a vehicle is sold. Hisun New Zealand will keep records of all the registration forms for the warranty policy on all units.

**No warranty claim will be processed unless the product warranty is registered with Hisun New Zealand.**